CITY OF BOYNTON BEACH
PERFORMANCE MEASUREMENT PROGRAM
PROGRAM EVALUATION INDEX - 2009

Department	Divisions	# Programs by Division-2007		# Programs by Department-2007	# Programs by Division-2009		# Programs by Department-2009
City Manager				**87**			**67**
	City Manager	32			35		
	Communication Administration	9			0		
	Communications Operations	6			0		
	Neighborhood Services	11			0		
	Organizational Development				0		
	Public Affairs	15			15		
	Pulic Arts	9			11		
	Grants Team	5			6		
City Clerk's Office				**9**			**11**
	City Clerk	9			11		
Development				**21**			**24**
	Development	21			24		
Fire Rescue				**30**			**36**
	Administration	8			10		
	Fire & Life Safety	10			10		
	Fire Rescue Operations	12			16		
Finance				**8**			**17**
	Finance Administration	6			6		
	Procurement Services	1			1		
	Warehouse	1			10		
Human Resources				**40**			**60**
	Administration	7			9		
	Benefits	11			13		
	Compensation/Classification	5			5		
	Labor & Employee Relations	5			5		
	Records Management	6			7		
	Recruitment	6			13		
	Organizational Development	0			8		
Information Technology				**103**			**110**
	Administration	13			72		
	Geographic Info. Systems (GIS)	23			20		
	Tier 1 - Help Desk	20			0		
	Tier 2 - Support/Admin	27			0		
	MPS	20			0		
	Utilities-CATS	0			18		
Library				**13**			**13**
	Administration	3			3		
	Public Services	5			5		
	Special Services	2			2		
	Technical Services	3			3		
Police Department				**57**			**63**
	Administration	6			6		
	Animal Control	10			10		
	Code Compliance	20			20		
	Support Services - Investigations	7			7		
	Uniform Services	14			14		
	Communications Operations				6		
Public Works				**51**			**49**
	Administration	5			5		
	Engineering	7			7		
	Facilities Management	9			9		
	Fleet Maintenance	4			4		
	Forestry & Grounds	10			8		
	Solid Waste	8			8		
	Street Division	8			8		
Recreation & Parks				**136**			**136**
	Administration	12			12		
	Art Center	19			14		
	Athletics	10			0		
	Boat Club Park	0			4		
	Cemetery	0			2		

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Department	Divisions	# Programs by Division-2007		# Programs by Department-2007	# Programs by Division-2009		# Programs by Department-2009
	City Hall in the Mall	9			0		
	Civic Center Division	16			17		
	Hester Community Center	17			15		
	Madsen Center & Boat Club Buildir	16			0		
	Ocean Rescue	4			4		
	Parking	1			1		
	Parks	4			4		
	Senior Center	12			13		
	Tennis Center	13			14		
	Transportation	3			3		
	Sims Center (07/08)	0			16		
	Wilson Pool (07/08)	0			11		
	Intracoastal Clubhouse (07/08)	0			6		
Risk Management				**11**			**11**
	Risk Management	11			11		
Utilities				**90**			**95**
	Administration	15			16		
	Engineering	7			7		
	Customer Relations	6			6		
	Meter Services	10			9		
	Lift Stations	15			16		
	Public Water Treatment	8			11		
	Storm Water	11			11		
	Water Distribution	11			13		
	Water Quality	7			6		
Golf Course				**28**			**19**
	Administration	10			10		
	Golf Course Maintenance	9			9		
	0	9			0		
TOTAL		**684**		**684**	**711**		**711**