Recommendation From
Boynton Beach Financial Advisory Committee

Subject/Topic: Paperless Billing

Reviewed By: Donald Scantlan

Recommendation (Specific Action Recommended): Provide citizens with the option to decline paper water bill. This recommendation has been implemented.

Pros of Recommendation: Eliminate sending paper water bills to citizens who do not want them. Save on processing and postage.

Cons of Recommendation: Provided this is an optional "opt out" initiative, then there should be no drawbacks.

References (Staff, Documents, and Public): Worked with staff on getting this option implemented

Impact on 2011/12 Budget: The city will save $1 per month for every citizen who elects not to have a paper water bill sent to them.

Impact on Out Year Budgets: : The city will save $1 per month for every citizen who elects not to have a paper water bill sent to them.

Impact on Citizens: Provided this is an optional "opt out" initiative, then there should be no impact to citizens.

Impact on City Staff: As more citizens select this option, processing of paper water bills will be reduced.

Committee Vote Result: For: __7__ **Against**: __0__