CITY OF BOYNTON BEACH BUDGET SURVEY

SurveyMonkey

1. I agree to the terms of the Privacy Policy.

	Response Percent	Response Count
Yes	**99.6%**	**511**
No	0.4%	2
	answered question	**513**
	skipped question	**0**

2. I agree to the terms of the Privacy Policy.

	Response Percent	Response Count
Yes	33.3%	1
No	**66.7%**	**2**
	answered question	**3**
	skipped question	**510**

3. I maintain a residence and/or own a business within the corporate limits of the City of Boynton Beach.

	Response Percent	Response Count
Yes	**95.2%**	**460**
No	4.8%	23
	answered question	**483**
	skipped question	**30**

4. Do you maintain a residence within the corporate limits of the City of Boynton Beach; or do you own a business within the corporate limits of the City of Boynton Beach; or do you both maintain a residence and own a business within the corporate limits of the City of Boynton Beach? If you both maintain a residence and are a business owner, check both boxes.

	Response Percent	Response Count
Maintain a residence	**97.3%**	**434**
Business owner	7.2%	32
	answered question	**446**
	skipped question	**67**

5. Please select your ZIP Code.

	Response Percent	Response Count
33426	17.6%	77
33435	24.0%	105
33436	**58.4%**	**256**
	answered question	**438**
	skipped question	**75**

6. How many years have you maintained a residence in Boynton Beach?

	Response Percent	Response Count
Less than 5 years	19.5%	79
5 to 10 years	**26.9%**	**109**
11 to 15 years	18.0%	73
16 to 20 years	10.9%	44
More than 20 years	24.7%	100
	answered question	**405**
	skipped question	**108**

7. What is your age?

	Response Percent	Response Count
18-24	1.9%	8
25-44	15.5%	64
45-64	37.3%	154
65+	**45.3%**	**187**
	answered question	**413**
	skipped question	**100**

8. What is your annual family income?

	Response Percent	Response Count
Less than $30,000	3.9%	16
$30,000-$49,999	11.4%	47
$50,000-$74,999	14.8%	61
$75,000-$99,999	15.7%	65
$100,000+	26.2%	108
Rather not say	**28.1%**	**116**
	answered question	**413**
	skipped question	**100**

9. Do you own or rent your home?

	Response Percent	Response Count
Own	**93.5%**	**386**
Rent	6.5%	27
	answered question	**413**
	skipped question	**100**

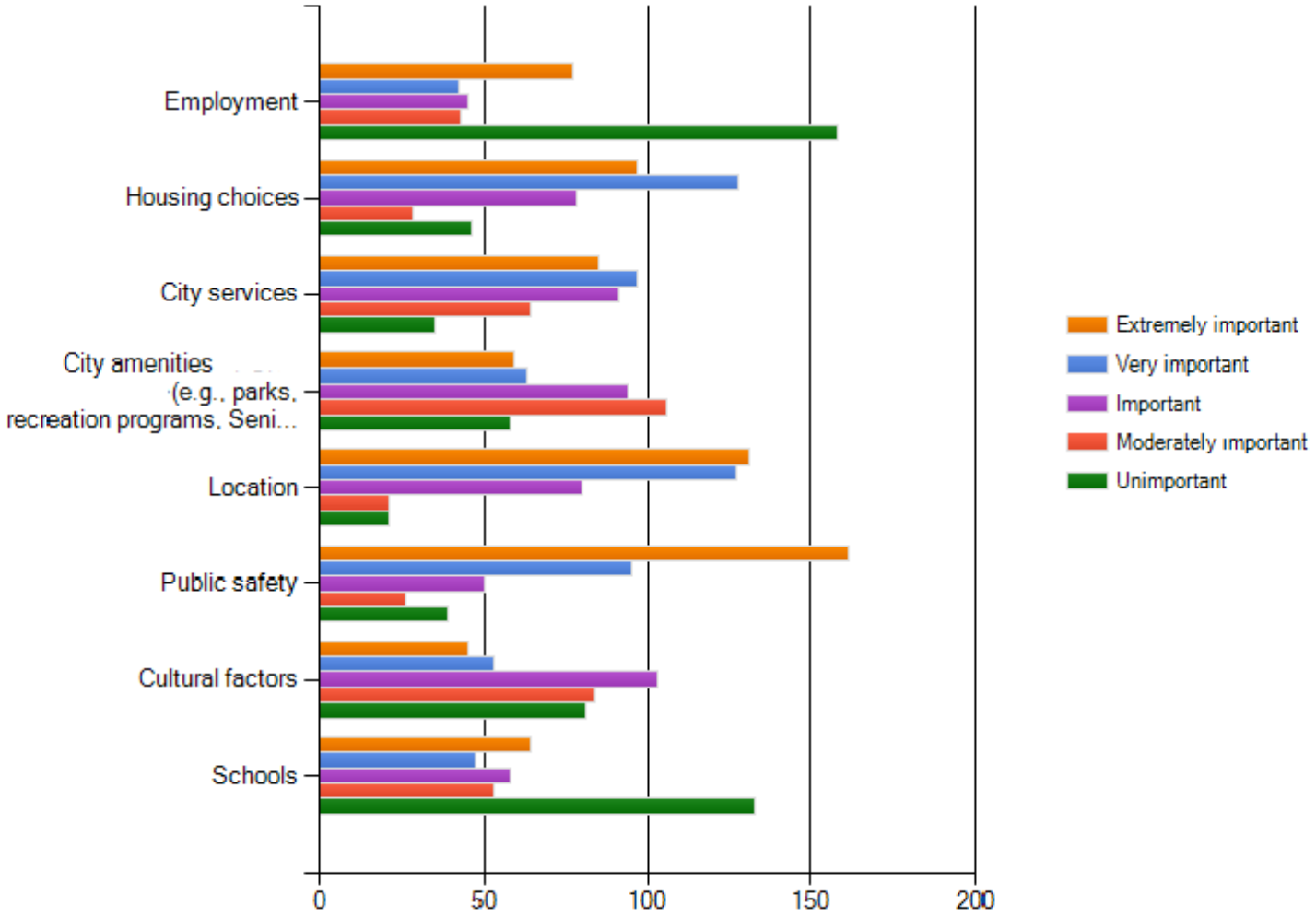
10. The following information is optional.

	Response Percent	Response Count
Name:	84.5%	49
Company:	13.8%	8
Address:	74.1%	43
Address 2:	6.9%	4
City/Town	82.8%	48
State	86.2%	50
ZIP:	**89.7%**	**52**
Email Address:	69.0%	40
Phone Number:	56.9%	33
	answered question	**58**
	skipped question	**455**

11. How important were the following factors in influencing you to move to Boynton Beach?

	Extremely important	Very important	Important	Moderately important	Unimportant	Rating Average	Response Count
Employment	21.1% (77)	11.5% (42)	12.3% (45)	11.8% (43)	**43.3% (158)**	2.55	365
Housing choices	25.7% (97)	**34.0% (128)**	20.7% (78)	7.4% (28)	12.2% (46)	3.54	377
City services	22.8% (85)	**26.1% (97)**	24.5% (91)	17.2% (64)	9.4% (35)	3.36	372
City amenities (e.g., parks, recreation programs, Senior Center, Tennis Center, beach)	15.5% (59)	16.6% (63)	24.7% (94)	**27.9% (106)**	15.3% (58)	2.89	380
Location	**34.5% (131)**	33.4% (127)	21.1% (80)	5.5% (21)	5.5% (21)	3.86	380
Public safety	**43.4% (161)**	25.6% (95)	13.5% (50)	7.0% (26)	10.5% (39)	3.84	371
Cultural factors	12.3% (45)	14.5% (53)	**28.1% (103)**	23.0% (84)	22.1% (81)	2.72	366
Schools	18.0% (64)	13.2% (47)	16.3% (58)	14.9% (53)	**37.5% (133)**	2.59	355
						Other	34
						answered question	**395**
						skipped question	**118**

11. How important were the following factors in influencing you to move to Boynton Beach?



11. How important were the following factors in influencing you to move to Boynton Beach?

	Other	
1	At the time, less populated	Jan 12, 2011 12:37 AM
2	Family	Jan 12, 2011 6:23 PM
3	Friendliness of people in the neighborhood and the obvious upkeep in the neighborhood	Jan 12, 2011 9:44 PM
4	We noticed immediately the city was kept well maintained and clean in most general areas (along Congress Ave etc) . We also loved the new shopping centers being constructed, which definitely attributed to our final decision to move here. The Renaissance Plaza, the new Kohls plaza, the Super Target plaza, all added some of what we were looking for - a clean nice looking city with plenty of restaurant choices and convenient shopping choices. We hope more of this is to come, especially eastward. We also noticed the healthy looking medians in roads etc - tropical foliage that was well cared for.	Jan 13, 2011 7:37 PM
5	hoping for a vibrant downtown soon	Jan 15, 2011 1:53 AM
6	New shops, restaurants, build up on Congress Ave.	Jan 18, 2011 5:33 PM
7	Those area which the city increased in funding during the years of great economic growth should be cut back at this time.	Jan 18, 2011 5:45 PM
8	The "small coastal town" environment was what got us out of overbuilt overcrowded Broward in the mid '80's.	Jan 18, 2011 5:48 PM
9	Near major airport	Jan 19, 2011 2:11 PM
10	Born here.	Jan 19, 2011 3:52 PM
11	family retired here	Jan 19, 2011 4:07 PM
12	Moved to Boyhton to be closer to family.	Jan 19, 2011 6:05 PM
13	I was born in Boynton.	Jan 19, 2011 7:01 PM
14	way too many public employees and overly generious health insurance and other perks.	Jan 19, 2011 7:19 PM
15	Public Beach is the City's biggest asset in my opinion.	Jan 19, 2011 10:56 PM
16	The beach is most important	Jan 21, 2011 3:52 PM
17	Value of my home	Jan 23, 2011 12:24 PM
18	When the folks passed away , I got the property	Jan 23, 2011 10:32 PM
19	Library	Jan 24, 2011 4:06 PM
20	Family	Jan 24, 2011 4:12 PM
21	Poor among us	Jan 24, 2011 4:21 PM
22	after-school programs for my kids, summer camps for my kids, senior programs for my mother, clean streets and places to be safe in parks and playgrounds.	Jan 24, 2011 8:16 PM
23	Regulations pertaining to property value with the many foreclosed and unkept properties.	Jan 27, 2011 12:09 AM
24	community i bought my house happens to be in boynton beach	Jan 27, 2011 4:57 AM
25	Beach facilities	Jan 27, 2011 4:55 PM
26	desired golfing community	Jan 27, 2011 4:57 PM
27	Our residence when purchased in 1979 was with others fromour res. in the north.	Jan 28, 2011 5:15 PM

11. How important were the following factors in influencing you to move to Boynton Beach?

Other		
28	City laws that effect commercial growth and residential property values	Jan 29, 2011 12:03 AM
29	Uncrowded small town feeling.	Feb 1, 2011 8:10 PM
30	I utilize private school for my children because of the schools available in the city limits.	Feb 4, 2011 12:14 AM
31	we spend to much on public safety more than 80% of the general fund	Feb 6, 2011 5:27 PM
32	Was newly we'd, so did not consider many things.	Feb 7, 2011 12:45 AM
33	Family reasonse	Feb 8, 2011 3:56 PM
34	weather in fla.	Feb 10, 2011 10:30 PM

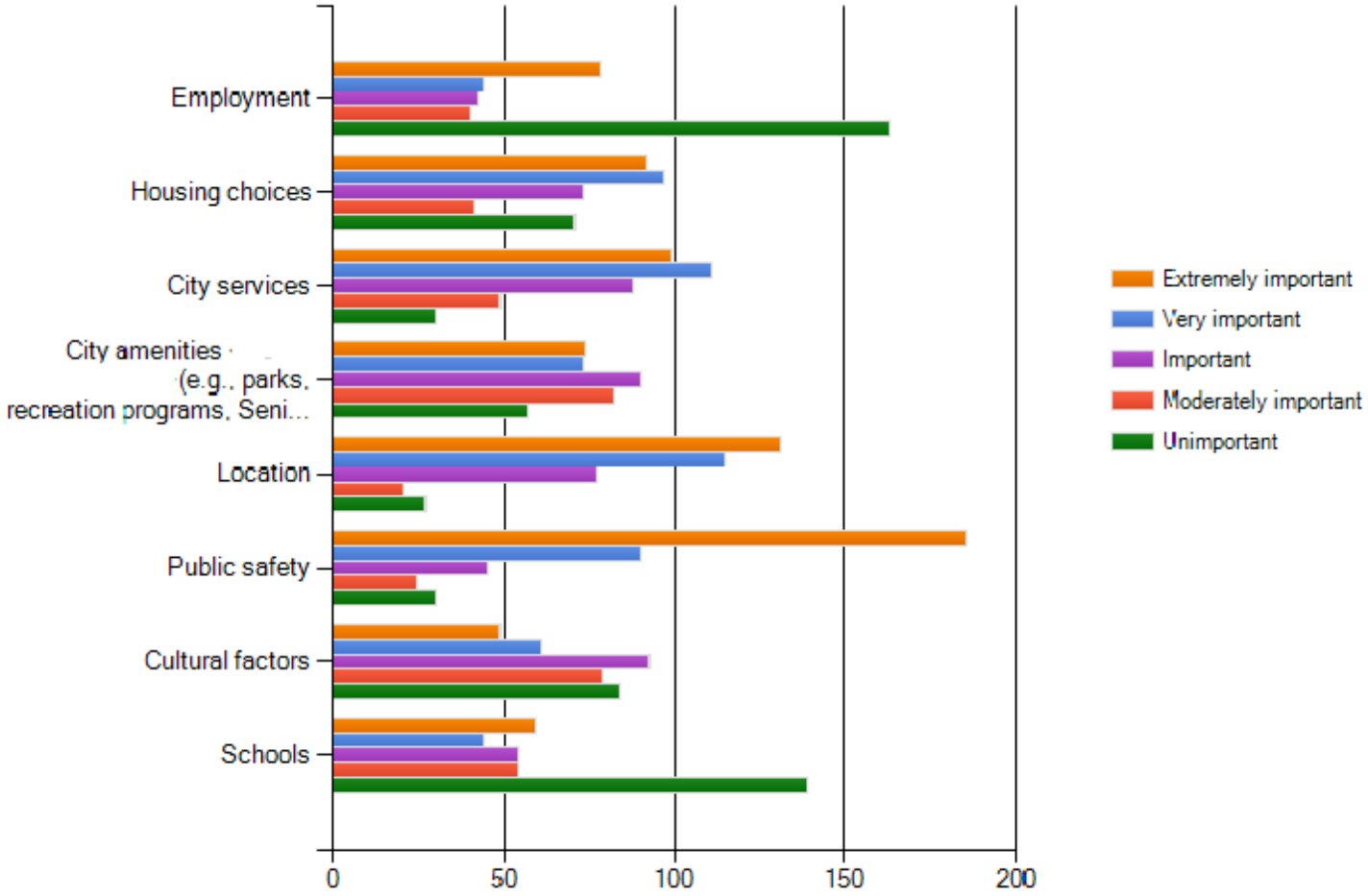
12. I have lived in Boynton Beach all my life.

	Response Percent	Response Count
Yes	5.5%	22
No	**94.5%**	**377**
	answered question	**399**
	skipped question	**114**

13. Thinking back to the previous question about how important the following factors were in influencing you to move to Boynton Beach, how important are these same factors in influencing you to *remain* in Boynton Beach?

	Extremely important	Very important	Important	Moderately important	Unimportant	Rating Average	Response Count
Employment	21.3% (78)	12.0% (44)	11.4% (42)	10.9% (40)	**44.4% (163)**	2.55	367
Housing choices	24.6% (92)	**25.9% (97)**	19.5% (73)	11.0% (41)	19.0% (71)	3.26	374
City services	26.3% (99)	**29.4% (111)**	23.3% (88)	13.0% (49)	8.0% (30)	3.53	377
City amenities (e.g., parks, recreation programs, Senior Center, Tennis Center, beach)	19.7% (74)	19.4% (73)	**23.9% (90)**	21.8% (82)	15.2% (57)	3.07	376
Location	**35.3% (131)**	31.0% (115)	20.8% (77)	5.7% (21)	7.3% (27)	3.81	371
Public safety	**49.3% (185)**	24.0% (90)	12.0% (45)	6.7% (25)	8.0% (30)	4.00	375
Cultural factors	13.4% (49)	16.7% (61)	**25.4% (93)**	21.6% (79)	23.0% (84)	2.76	366
Schools	16.9% (59)	12.6% (44)	15.4% (54)	15.4% (54)	**39.7% (139)**	2.51	350
						Other	17
						answered question	**392**
						skipped question	**121**

13. Thinking back to the previous question about how important the following factors were in influencing you to move to Boynton Beach, how important are these same factors in influencing you to remain in Boynton Beach?



13. Thinking back to the previous question about how important the following factors were in influencing

	Other	
1	parks and greenspace, offering transportation to disabled/ srs for road safety	Jan 12, 2011 9:44 PM
2	We love our city services. Love being able to pay our water bill online. Getting a decal for the beach at City Hall was a piece of cake. We also love the garbage and recycling program, those guys work hard and do a great job - no fuss no muss. We absolutely love our beach (Oceanfront Park) and think it's the best! The new improvements are nice there. Intracoastal Park is also vey nice, although sometimes we feel there is a safety concern in that general area. We continue to explore parks in Boynton and would love additional *safe* walking areas/parks.	Jan 13, 2011 7:37 PM
3	By cutting public safety we would be doing a discourtesy to ourselves and others in the community. I can honestly say the Police Dept. in this city has one of the fastest response times compared to most dept. and they also get the job done. The fire Dept does a great job as well. However we continue to build these elaborate parks and facilities that most of the residents of Boynton Beach don't use respectfully and take for granted.	Jan 18, 2011 5:42 PM
4	Currently deciding if we'll stay after we retire in three years, due to the high taxes and general city decline, especially the loss of the "small coastal town" environment.	Jan 18, 2011 5:48 PM
5	Family moved here in 1958	Jan 18, 2011 6:30 PM
6	They no longer live here	Jan 19, 2011 4:07 PM
7	found employess of city very unfriendly and act as though they are doing you a favor. (library, police and chamber is my limited experience)	Jan 19, 2011 7:19 PM
8	beach and public safety are very important ot me	Jan 21, 2011 3:52 PM
9	Maintianin the value of my home	Jan 23, 2011 12:24 PM
10	Library	Jan 24, 2011 4:06 PM
11	Employment	Jan 24, 2011 4:12 PM
12	economic growth and prosperity still very important	Jan 29, 2011 12:03 AM
13	I can't see why we need so many Fire Stations. I also think we could cut back on police like other cities around here have.	Jan 29, 2011 12:13 AM
14	Family ties. People knowing people. The people in this city really love and care for each other.	Jan 31, 2011 4:59 AM
15	Density control. Too many people. Too much traffic.	Feb 1, 2011 8:10 PM
16	my children are grown now and my neighbors all look out for one another.	Feb 6, 2011 5:27 PM
17	Access to other seniors, restaurants,movies, I-95	Feb 9, 2011 4:05 AM

14. Do you own or operate a business within the corporate city limits of the City of Boynton Beach?

	Response Percent	Response Count
Yes	9.0%	36
No	**91.0%**	**366**
	answered question	**402**
	skipped question	**111**

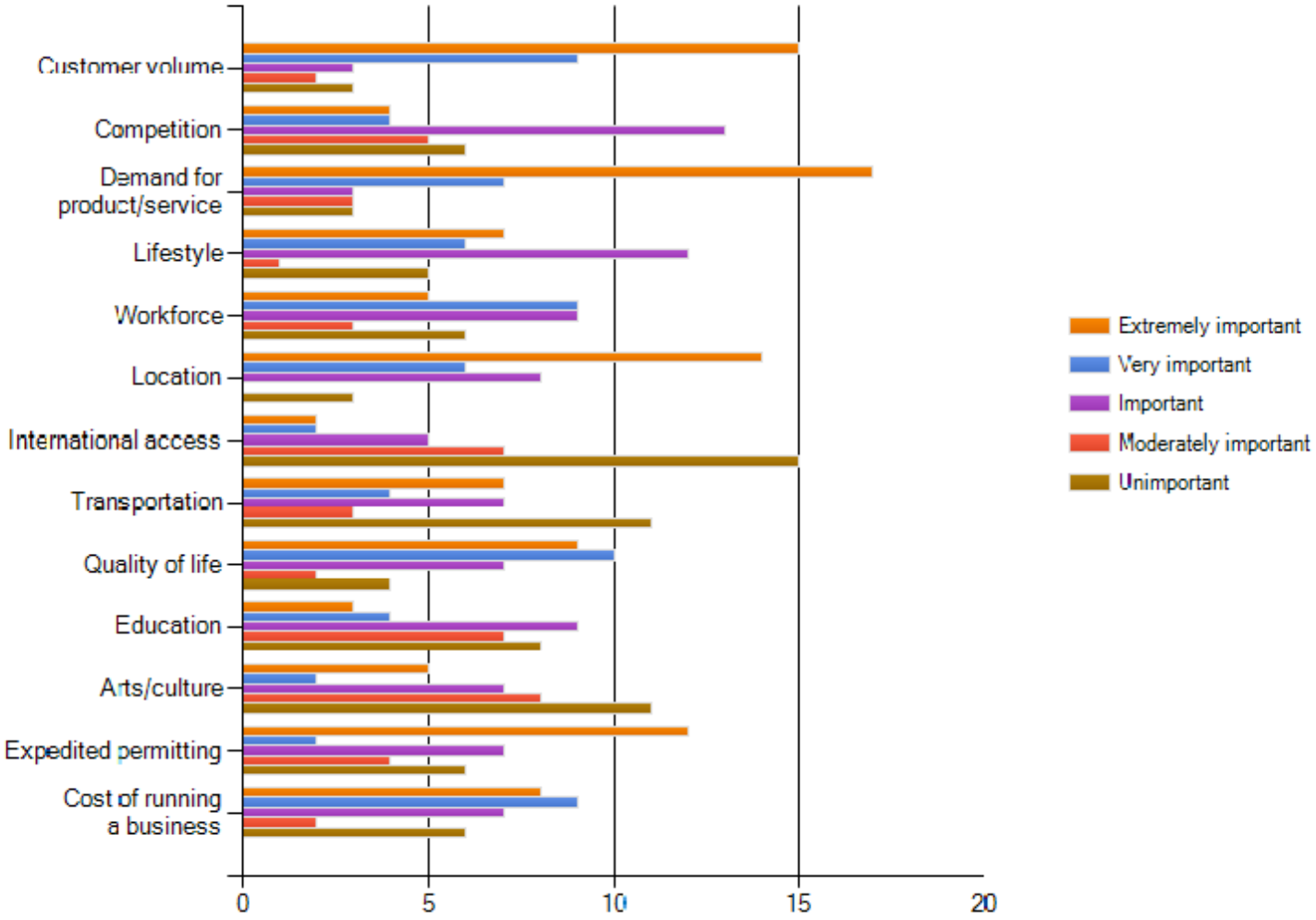
15. How many years has your business been in operation?

	Response Percent	Response Count
Less than 5 years	**29.4%**	**10**
5 to 10 years	**29.4%**	**10**
11 to 15 years	8.8%	3
16 to 20 years	14.7%	5
More than 20 years	17.6%	6
	answered question	**34**
	skipped question	**479**

16. How important were the following factors in influencing you to open or move your business to Boynton Beach?

	Extremely important	Very important	Important	Moderately important	Unimportant	Rating Average	Response Count
Customer volume	**46.9% (15)**	28.1% (9)	9.4% (3)	6.3% (2)	9.4% (3)	3.97	32
Competition	12.5% (4)	12.5% (4)	**40.6% (13)**	15.6% (5)	18.8% (6)	2.84	32
Demand for product/service	**51.5% (17)**	21.2% (7)	9.1% (3)	9.1% (3)	9.1% (3)	3.97	33
Lifestyle	22.6% (7)	19.4% (6)	**38.7% (12)**	3.2% (1)	16.1% (5)	3.29	31
Workforce	15.6% (5)	**28.1% (9)**	**28.1% (9)**	9.4% (3)	18.8% (6)	3.13	32
Location	**45.2% (14)**	19.4% (6)	25.8% (8)	0.0% (0)	9.7% (3)	3.90	31
International access	6.5% (2)	6.5% (2)	16.1% (5)	22.6% (7)	**48.4% (15)**	2.00	31
Transportation	21.9% (7)	12.5% (4)	21.9% (7)	9.4% (3)	**34.4% (11)**	2.78	32
Quality of life	28.1% (9)	**31.3% (10)**	21.9% (7)	6.3% (2)	12.5% (4)	3.56	32
Education	9.7% (3)	12.9% (4)	**29.0% (9)**	22.6% (7)	25.8% (8)	2.58	31
Arts/culture	15.2% (5)	6.1% (2)	21.2% (7)	24.2% (8)	**33.3% (11)**	2.45	33
Expedited permitting	**38.7% (12)**	6.5% (2)	22.6% (7)	12.9% (4)	19.4% (6)	3.32	31
Cost of running a business	25.0% (8)	**28.1% (9)**	21.9% (7)	6.3% (2)	18.8% (6)	3.34	32
						answered question	**34**
						skipped question	**479**

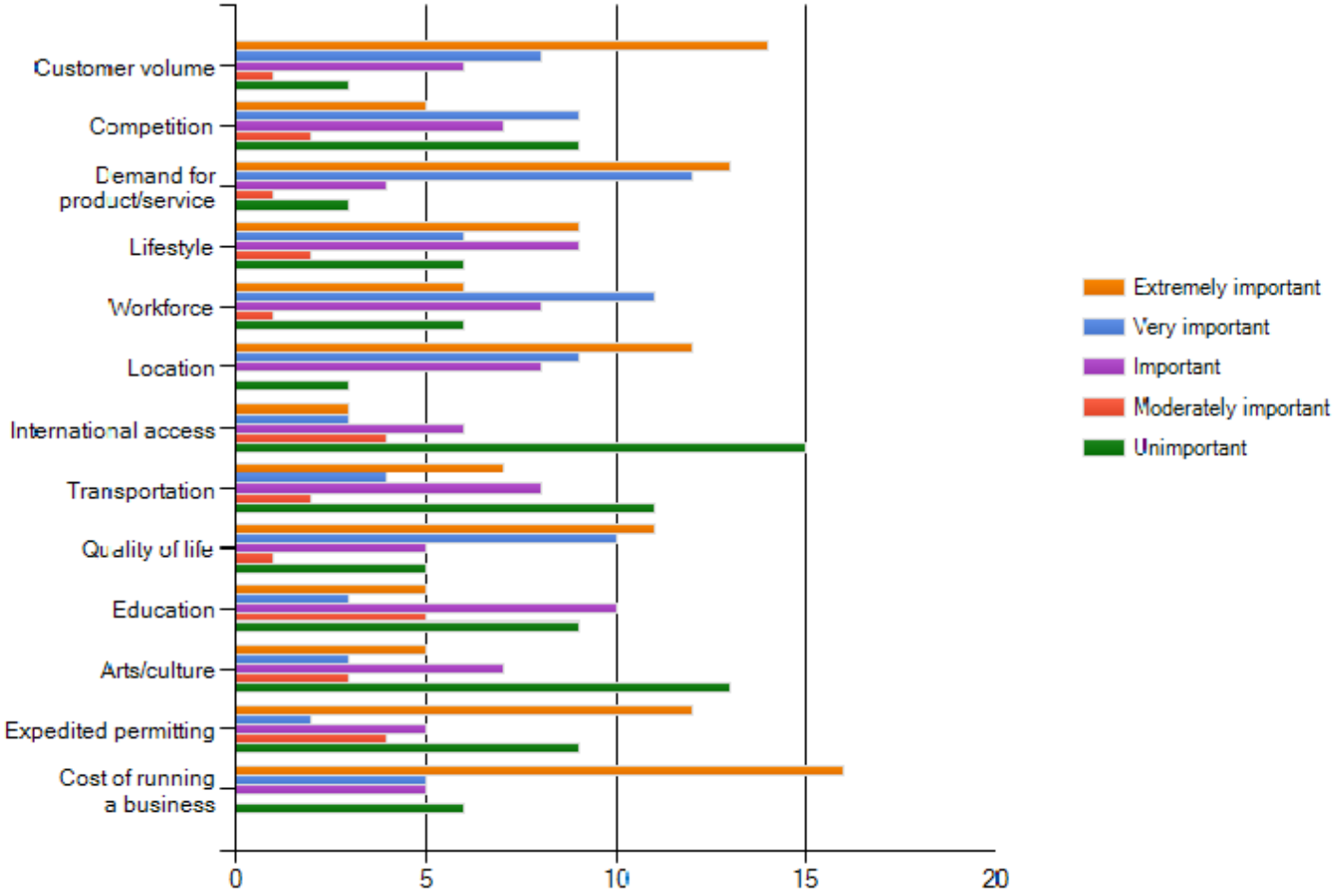
16. How important were the following factors in influencing you to open or move your business to Boynton Beach?



17. Thinking back to the previous question about how important the following factors were in influencing you to open or move your business to Boynton Beach, how important are these same factors in influencing you to *keep* your business in Boynton Beach?

	Extremely important	Very important	Important	Moderately important	Unimportant	Rating Average	Response Count
Customer volume	**43.8% (14)**	25.0% (8)	18.8% (6)	3.1% (1)	9.4% (3)	3.91	32
Competition	15.6% (5)	**28.1% (9)**	21.9% (7)	6.3% (2)	**28.1% (9)**	2.97	32
Demand for product/service	**39.4% (13)**	36.4% (12)	12.1% (4)	3.0% (1)	9.1% (3)	3.94	33
Lifestyle	**28.1% (9)**	18.8% (6)	**28.1% (9)**	6.3% (2)	18.8% (6)	3.31	32
Workforce	18.8% (6)	**34.4% (11)**	25.0% (8)	3.1% (1)	18.8% (6)	3.31	32
Location	**37.5% (12)**	28.1% (9)	25.0% (8)	0.0% (0)	9.4% (3)	3.84	32
International access	9.7% (3)	9.7% (3)	19.4% (6)	12.9% (4)	**48.4% (15)**	2.19	31
Transportation	21.9% (7)	12.5% (4)	25.0% (8)	6.3% (2)	**34.4% (11)**	2.81	32
Quality of life	**34.4% (11)**	31.3% (10)	15.6% (5)	3.1% (1)	15.6% (5)	3.66	32
Education	15.6% (5)	9.4% (3)	**31.3% (10)**	15.6% (5)	28.1% (9)	2.69	32
Arts/culture	16.1% (5)	9.7% (3)	22.6% (7)	9.7% (3)	**41.9% (13)**	2.48	31
Expedited permitting	**37.5% (12)**	6.3% (2)	15.6% (5)	12.5% (4)	28.1% (9)	3.13	32
Cost of running a business	**50.0% (16)**	15.6% (5)	15.6% (5)	0.0% (0)	18.8% (6)	3.78	32
						answered question	**33**
						skipped question	**480**

17. Thinking back to the previous question about how important the following factors were in influencing you to open or move your business to Boynton Beach, how important are these same factors in influencing you to keep your business in Boynton Beach?



18. To maintain the property tax rate at 6.7626 mills, are you in favor of cutting services for Public Safety (i.e., Police, Fire, Communications)?

	Response Percent	Response Count
Yes	26.8%	107
No	**73.3%**	**293**
	answered question	**400**
	skipped question	**113**

19. To maintain the property tax rate at 6.7626, are you in favor of cutting Cultural and/or Recreation services (i.e., Library, Recreation programs)?

	Response Percent	Response Count
Yes	**63.2%**	**251**
No	36.8%	146
	answered question	**397**
	skipped question	**116**

20. To maintain the property tax at 6.7626 mills, are you in favor of employee layoffs and/or employee furloughs?

	Response Percent	Response Count
Yes	48.8%	190
No	**51.2%**	**199**
	answered question	**389**
	skipped question	**124**

21. Since it was implemented in June 2009, the Compressed Work Week for employees (Monday-Thursday, 7:00 a.m.-6:00 p.m., except for essential services) has enabled the City to budget an annual savings of $140,000. Are you in favor of continuing the Compressed Work Week for employees?

	Response Percent	Response Count
Yes	**89.8%**	**360**
No	10.2%	41
	answered question	**401**
	skipped question	**112**

22. The City's Fire Rescue Assessment is a non-ad valorem fee (i.e., not based on property value). Are you in favor of an increase in the residential Fire Assessment, which is now set at $68 a year, to $88 a year and a corresponding increase in the current rates for non-residential buildings (e.g., commercial, institutional and industrial/warehouse buildings) to enable Fire Rescue to maintain its current quality levels of emergency response times and level of service? For residential buildings, this represents a monthly increase of approximately $1.67 a month; for non-residential buildings the fee is calculated on a square footage basis. For a 10,000 square foot building, this represents a monthly increase of $39.22 for commercial buildings and $9.80 for industrial/warehouse buildings.

	Response Percent	Response Count
Yes	**69.9%**	**279**
No	30.1%	120
	answered question	**399**
	skipped question	**114**

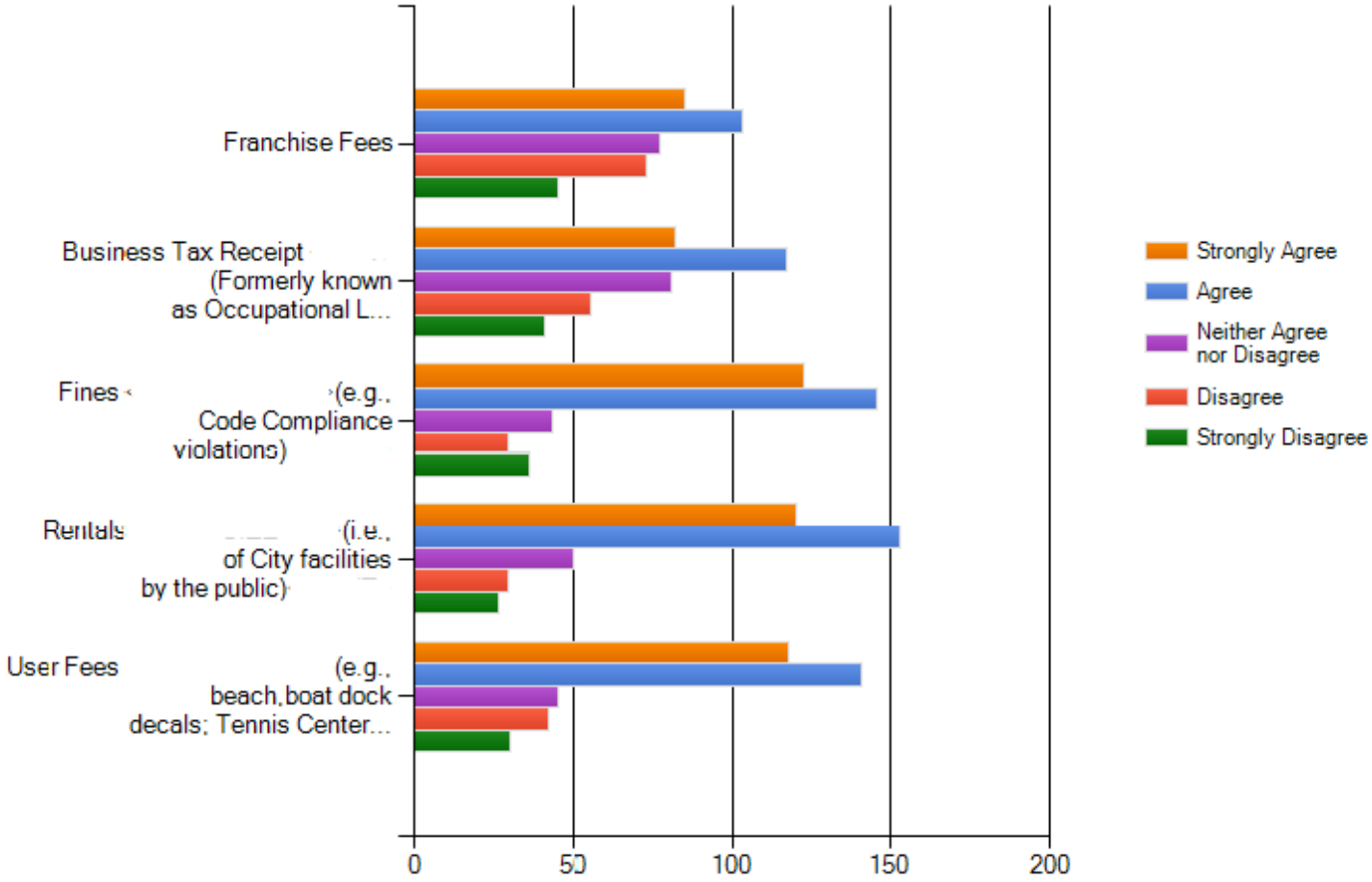
23. As the City looks for opportunities to retain services despite falling tax revenues, should the City consider shifting more service delivery to private and non-profit providers in order to reduce cost, even if that means having less day-to-day control over how services are performed?

	Response Percent	Response Count
Yes	**56.6%**	**219**
No	43.4%	168
	answered question	**387**
	skipped question	**126**

24. How much do you agree or disagree that the following taxes and/or user fees should be raised to the extent to which the City is able in order to maintain the City's high level of services? (Franchise fees are fees that the City charges utility companies for the use of City streets and right-of-ways. The utility company - electric, telephone, cable, water - is allowed to pass the cost on to the customer.)

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Response Count
Franchise Fees	22.2% (85)	**26.9% (103)**	20.1% (77)	19.1% (73)	11.7% (45)	383
Business Tax Receipt (Formerly known as Occupational License)	21.8% (82)	**31.1% (117)**	21.5% (81)	14.6% (55)	10.9% (41)	376
Fines (e.g., Code Compliance violations)	32.6% (123)	**38.7% (146)**	11.4% (43)	7.7% (29)	9.5% (36)	377
Rentals (i.e., of City facilities by the public)	31.7% (120)	**40.5% (153)**	13.2% (50)	7.7% (29)	6.9% (26)	378
User Fees (e.g., beach,boat dock decals; Tennis Center, Golf Course)	31.4% (118)	**37.5% (141)**	12.0% (45)	11.2% (42)	8.0% (30)	376
					answered question	**387**
					skipped question	**126**

24. How much do you agree or disagree that the following taxes and/or user fees should be raised to the extent to which the City is able in order to maintain the City's high level of services?(Franchise fees are fees that the City charges utility companies for the use of City streets and right-of-ways. The utility company - electric, telephone, cable, water - is allowed to pass the cost on to the customer.)



25. Relating to garbage pick up, would you rather:

	Response Percent	Response Count
Decrease service (fewer pickup days), or	**62.6%**	**236**
Increase fees	37.4%	141
	answered question	**377**
	skipped question	**136**

26. Relating to Police coverage/response time, would you rather:

	Response Percent	Response Count
Increase property taxes, or	**68.2%**	**253**
Reduce coverage and see a possible decrease in response time	31.8%	118
	answered question	**371**
	skipped question	**142**

27. The Utilities Fund is an enterprise fund for the City; operational expenses for the Utilities Department come from customer fees. They are not part of the City's General Fund budget. Water supply infrastructure consists of what is built to pump, divert, transport, store, treat and deliver safe drinking water. In order to maintain and expand the City's utility infrastructure to meet increasing water supply and demand, it may be necessary to increase fees. Should the City increase fees:

	Response Percent	Response Count
Annually	37.9%	140
Semi-annually (two years)	**62.1%**	**229**
	answered question	**369**
	skipped question	**144**

28. The City recently began an Adopt-a-Park Program, which provides civic groups, businesses and volunteers the opportunity to be hands-on members of the team that keeps our parks and playgrounds in top condition. A program of this kind that involves the community with selective maintenance within a park to help maintain a clean park environment for all to enjoy becomes increasingly important in times of scarce resources. Some routine activities might include trash pickup, graffiti reporting, weeding/raking playgrounds, sweeping shelters, cleaning picnic tables, mulching trees/shrubs and reporting vandalism. To what extent would you be interested in participating in this program as a way to help maintain the City's parks without increasing taxes? Select as many as apply.

	Response Percent	Response Count
Pick up trash	27.1%	62
Report graffiti	62.9%	144
Weed/rake playgrounds	16.2%	37
Sweep shelters	15.3%	35
Clean picnic tables	20.1%	46
Mulch trees/shrubs	16.2%	37
Report vandalism that has occurred	**76.0%**	**174**
Adopt a park (includes all above activities)	29.7%	68
	answered question	**229**
	skipped question	**284**

29. The City's Shopper Hopper service provides transportation to various shopping areas in the City for a fare of $1 each way (seniors 62 and over receive a 50% fare discount.) Have you ever used the Shopper Hopper?

	Response Percent	Response Count
Yes	5.7%	22
No	**94.3%**	**367**
	answered question	**389**
	skipped question	**124**

30. Shopper Hopper fares do not fully cover the service's operating expenses and must be subsidized by the City.

	Response Percent	Response Count
Fares should be increased to cover the shortfall	**70.1%**	**269**
Taxes should be increased to cover the shortfall	11.5%	44
The service should be discontinued	18.5%	71
	answered question	**384**
	skipped question	**129**